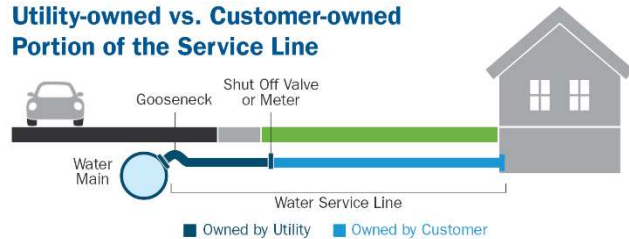


New Jersey American Water's Lead Service Line Replacement Program

In July 2021, the state of New Jersey enacted legislation that requires all water providers to share with customers the material of both the utility-owned and customer-owned service lines leading to their properties. In addition, it also requires utility companies replace utility-owned and customer-owned lead and galvanized, which is now being treated as lead according to the new state law, service lines by 2031.

New Jersey American Water is committed to replacing all lead and galvanized water service lines by 2031. Customers can visit www.newjerseyamwater.com/leadfacts to learn more about the program, look up their address on the interactive inventory map as well as a variety of resources to help educate customers about lead service lines and the company's replacement process.



Please note: This diagram is a generic representation. Variations may apply.

New Jersey American Water is asking their customers to help support this initiative by locating and identifying their water service line material and submit a short survey at www.newjerseyamwater.com/leadsurvey. If the service line is confirmed to be lead or galvanized, New Jersey American Water will work to have those service lines replaced in accordance with the company's replacement plan.

Customers can still use their water as they normally would as the water provided by New Jersey American Water continues to meet state and federal water quality standards, including those set for lead.

To learn more about the program, please visit www.newjerseyamwater.com/leadfacts. Any questions customers may have about the program that are not answered by the frequently asked questions online can be sent to New Jersey American Water Lead Team at leadfreenj@amwater.com.